# Amazing Life Wellness

By accepting the session you agree to the following policies.

Phone / Skype Policies

### Sessions:

**Time:** Please allow at least 1 to 3 hours for the first session, and 1-2 hours per session thereafter. Sometimes the sessions may go longer in order to fully resolve any presenting issues. Please allow an extra  $\frac{1}{2}$  hour window of time following our scheduled session so you can fully relax without any pressing engagements weighing on your mind.

**Distractions:** Please choose an area where you can fully relax and be free of distractions for the entire the session.

**Restroom:** Please use the restroom beforehand if possible. If you need to use the restroom during a session, please do let us know, we can easily pick up where we left off so you can remain comfortable and focused during the session.

**Time Zones:** Remember to Adjust accordingly for US time PST / PDT on National and International Calls. Please remember to use 'West Coast' Pacific Standard Time PST (November – March) or Pacific Daylight Time PDT (March - November) for appointments. Example: If we schedule a 2:00 pm PST appointment, in New York, it will be 5:00 pm EST your time. (CST, +1 Hr., MST, +2 Hrs., EST. +3Hrs., UK (BST) +8 Hrs, India +12 ½ Hrs, Australia +15-18 Hrs.)

# Phone / Skype: For National USA and International Clients

While speakerphones will work, it is strongly recommended you use a 'headset' that allows you to sit comfortably, without distractions for the duration of the session. If using a cordless phone / tablet and headset, please make sure the batteries are fully charged and will easily last at least through a 3-hour session and next step planning. Easy to use headsets can be purchased at most office supply centers and electronics centers starting around \$20.00 US.

# Phone Charges: US Calls Only - We use Skype for International Clients

We will call you for the appointment to minimize any charges. Please be On Time. Due to scheduling we want to make the most of our time together.

#### **Session Fees:**

You are fully responsible for all charges incurred during the session and all reasonable fees should recovery be necessary. Please refer to the Client Agreement for our rates. Our lower rates keep our services available to more people. Please know we will gladly accept more per hour if you feel better paying comparable rates. As we can not guarantee results, all transactions are final... No refunds. Substitutions may be considered.

## Payment:

Full payment is due at the time service is provided unless prior arrangements have been made. Fees are stated at cash prices. We do take Visa, Master Card through PayPal, please add 3.5%. Payment plans may be considered. For Payment plans, we will email you the forms and help you work out a comfortable plan. All Forms must be received prior to session.

# Rescheduling:

We're happy to work with you and accommodate your schedule as best we can. If you need to change your appointment for any reason, please give us as much notice as possible. We do need <u>at least 48 hours</u> notice so we can fill your appointment. Please understand, **less than 48 hours notice may incur full charges** for the any missed appointments.

Appointments for **National Clients** must be rescheduled by telephone at **(360) 727-0190**. Due to high volume of emails, it may take a couple days to review and respond to them. **International Clients** Please Do Send Multiple Email Notices.

#### **Commitment:**

Your commitment is very important to your success. While these gentle processes are very powerful, they're simply tools to help you to resolve the problems and begin creating the life you want. You have the responsibility to follow through and use the tools you now have. Remember, tools don't build houses, people using the tools do. The more committed you are to having the life you want; the more quickly and assuredly you will create and enjoy it.

#### **Questions:**

If you have any questions, feel free to Call Us at **(360) 727-0190**, email us at <u>WeCare@AmazingLifeWellness.com</u> and visit our website at www.AmazingLifeWellness.com

We're looking forward to our journey together, creating your Amazing Life filled with Health, Happiness and Success!

"Even If Miracles Were Unexpected, Always Be Ready to Accept Them As They Manifest!"